

Service contract for “Learning platform design and development”

Project name: Initiating AnITa - Digital Teaching Assistant

Request for Clarifications and Responses on the Tender Dossier, Ref. No.: NDICI-GEO-NEAR-455-058-003

Issued on February 18, 2025

No	Question	Clarification
1	<p>Integration with video hosting platforms for multimedia content delivery: Could you specify which video hosting platform is required? For example, Youtube?</p>	<p>Yes, integration with YouTube or similar video hosting platforms is fully acceptable. The platform should be capable of embedding or streaming videos from these sources to ensure seamless multimedia content delivery.</p>
2	<p>Version control and automated content tagging: By “version control”, do you mean maintain multiple versions of content edits? And being possible to go back in the editing process? By “content tagging”, do you mean categorizing content based on topics or metadata?</p>	<p>Version Control: The ability to manage multiple versions of content edits, enabling users to track changes and revert to previous versions, is a desirable feature. Content Tagging: While not mandatory, the ability to categorize content based on topics or metadata is highly preferred. This functionality would improve content organization and enhance searchability within the platform.</p>
3	<p>Assisting in the creation of diverse training materials (videos, simulations, interactive games, etc.): Could you provide specific examples of the types of simulations, virtual labs, or gamified activities you have in mind? Regarding simulations, virtual labs, or gamified activities, could you clarify whether these are to be built within the platform or if they will be pre-created and simply integrated?</p>	<p>Examples of the required training materials can be found at the following link: https://app.datacamp.com/. Similar simulations, virtual labs, or gamified activities would be acceptable. The platform should either support the direct development of simulations, virtual labs, and gamified activities within the system or allow the integration of pre-existing interactive learning content. The implementation team will determine the most suitable approach.</p>
4	<p>Implement content moderation tools for quality assurance: Could you specify which tools you are referring to? For instance, if we have templates with specific rules for placement of text and images created, and the new content has to follow the rules of the template, would this be considered a valid implementation?</p>	<p>Yes, an implementation that enforces predefined content structure rules—such as ensuring adherence to templates for text and image placement—would qualify as a valid content moderation tool. This feature enhances quality assurance by ensuring consistency and alignment with established content guidelines.</p>
5	<p>Projects and Assignments: Could you elaborate on the type of assignments and projects expected?</p>	<p>The expected assignments and projects include: AI fundamental tests, including quizzes and assessments. Code implementation tasks that allow learners to develop and submit</p>

		<p>programming solutions.</p> <p>Uploading and submission of multimedia content, including photos and videos.</p>
6	<p>Gamification:</p> <p>To what extent does the gamification need to resemble Duolingo?</p>	<p>The platform should feature a gamification system that includes:</p> <p>Leaderboards to foster competition and engagement.</p> <p>A badging system to recognize achievements and milestones.</p> <p>A star-based rating system, inspired by Duolingo’s approach but not an exact replication, designed to motivate learners through progressive accomplishments.</p>
7	<p>Discussion forums and direct messaging:</p> <p>Would it be acceptable for the platform to integrate with an external forum, rather than having a built-in discussion forum?</p>	<p>Yes, integrating the platform with an external forum is acceptable instead of having a built-in discussion feature. The integration should ensure seamless user engagement and facilitate discussions within the learning environment.</p>
8	<p>Video conference integrations:</p> <p>Regarding the mention of “Zoom, Microsoft Teams, BigBlueButton, or WebRTC -based video conferencing for live classes and discussion”, which of these platforms is preferred? If we implement one of these, are the other ones necessary?</p> <p>Following up the previous question, if the platform integrates with a video conferencing tool, would session recording and interactive whiteboarding functionalities be considered covered by that integration?</p>	<p>A video conferencing tool is not required.</p>
9	<p>Personal learning pathways:</p> <p>There will be existing data to be provided, in order to train the algorithms?</p>	<p>Yes, existing data will be provided to train the algorithms. This data will be used to personalize learning pathways, allowing for adaptive content delivery that adjusts based on user progress and learning behavior.</p>
10	<p>Real-time task evaluation:</p> <p>What kind of evaluation is expected? Based on defined rules or open questions with an LLM evaluator?</p>	<p>The real-time task evaluation system should be built on predefined rules to ensure the application of objective assessment criteria. At this stage, open-ended questions evaluated by a language model (LLM) are not necessary.</p>
11	<p>AI-Based Analytics System:</p> <p>Could you clarify what is meant by an AI -based analytics system? Does this refer to a dashboard that continuously collects data and uses AI to determine the most relevant insights to display?</p>	<p>Yes, the AI-based analytics system refers to an interactive dashboard that continuously collects and analyzes learning data. It should utilize AI to identify and highlight key insights, trends, and learner progress</p>

		indicators, delivering actionable intelligence to educators and administrators.
12	<p>Due to recent developments, in particular the suspension and possible closure of USAID programs, our organization has encountered some financial problems during collaboration with one organization. It is important for us that the risks are insured when working on the project. Therefore, it is important for us that the payment for the work performed is carried out monthly. We are ready to distribute the work in such a way that at the end of the month we present not only a report but also the work itself in the form of fulfilling the relevant preliminary indicators.</p> <p>In addition, the work of the first month is quite voluminous, as it includes the development of the basic parameters of the entire project. The work of the first month largely determines the work of the entire project. For example, the development of the design, in turn, includes the development of a technical documentation of the whole project. Since the design cannot be developed without the existence of technical documentation. Accordingly, it would be fair for at least 20 or 30 percent of the total project cost to be paid at the first stage.</p>	Please provide the necessary details, including a breakdown of the deliverables, outlining the expected outputs and the suggested corresponding payments in your technical and financial proposal.